

WSSCCC Meeting 7 – Minutes

Meeting:	Western Sydney Stadium CCC - Meeting 7
Date:	Wednesday, 3 April 2019
Location:	Western Sydney Stadium, O'Connell St, Parramatta
Time:	5.00 – 7.30 PM
Independent Chair:	Darryl Watkins, KJA (DW)
Attendees:	Chris Brown, Community Member (CB) Steve Clark, Venues NSW - <i>Guest Speaker</i> (SC) Paul Doorn, Venues NSW (PD) Raymond Haddad, Community Member (RH) Anthea Hall, City of Parramatta Council (AH) Helen Jacq, Lendlease - <i>Guest Speaker</i> (HJ) Daryl Kerry, VenuesLive (DK) Brad Main, Parramatta Lions J AFC (BM) Angus Morten, Lendlease (AM) Kiara Neasy, Infrastructure NSW (KN) George Perry, VenuesLive - <i>Guest Speaker</i> (GP) Megan Phelps, Community Member (MP) Marc Snape, KJA (MS)
Apologies:	Finbar O'Donoghue, North Parramatta Residents Action Group (FO)

Actions

Action	Responsible
Operational briefing presentation will be circulated with minutes.	SC & DW
Operational Management Plan and Event Management plan to be hosted on the Bankwest Stadium website and opened for committee feedback.	SC
Committee to provide feedback on Management Plans.	ALL
Food and beverage strategy to be circulated to the committee.	PD
Committee minutes and related documentation to be transferred from Infrastructure NSW's website to the Bankwest Stadium website.	KN & SC
VenuesLive to update committee at Meeting 8 on how the plans have changed from feedback and lessons learnt through event days.	DK
Information about the Community Open Day and Parramatta Eels 'Wednesday Night Lights' training session will be circulated.	GP
The Chair will report on the Parramatta Pool at Meeting 8, with an update from Infrastructure NSW.	DW

Minutes

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<p>Stadium Tour (Venues NSW & VenuesLive)</p> <p>The committee was taken on a tour of the completed Bankwest Stadium, discussing various aspects of the stadium's Operational Management and Event Management Plans, including service area, loading dock, flood emergency response and food and beverage operations.</p>	<p>Note</p>
<p>Welcome</p> <p>Following the stadium tour, the Chair welcomed committee members to the meeting, gave an acknowledgement of country, and noted apologies for the meeting.</p>	<p>Note</p>
<p>Code of Conduct</p> <p>The Chair reaffirmed the code of conduct.</p>	<p>Note</p>
<p>Meeting 6 - Action Items</p> <p>The Action Items from Meeting 6 were reviewed by the Chair.</p> <p>All other actions from were completed.</p>	<p>Note</p>
<p>Food and Beverage Strategy</p> <p>DK presented the Food and Beverage Strategy for the stadium.</p> <p>Venues NSW commissioned independent research to inform the strategy which spoke to venues, venue hirers, vendors, spectators and more.</p> <p>The results reemphasised what VenuesLive believed would be important to customers, but did put a keener focus on the deliverables for customers.</p> <p>Key feedback was that people wanted familiar food and value for money, but also a variety of good quality stadium food and beverages, providing good value for money to suit everyone.</p> <p>Across the food and beverage offering, VenuesLive has endeavoured to reduce all standard stadium prices by 15-18%. People will also be able to bring their own food.</p> <p>As well as traditional stadium food, there will also be a range of healthy food on offer including sushi, sandwiches, wraps, noodles, poke bowls, pizza and gozleme, in a variety of sizes.</p> <p>The benefits of the how the strategy has been designed is to improve overall customer experience, and address the common view that food and beverage prices in stadiums/venues are too high and not good value for money. This will remove one of the key barriers for people not attending events at a stadium.</p> <p>Further testing will be undertaken before the first event to ensure the food and beverage service can operate under full load.</p> <p>MP asked if there will be people advising and wayfinding visitors on event days.</p> <p>PD advised that there would be staff helping visitors find their way to the stadium all the way from Parramatta Station to their seat.</p> <p>RH commented that the quality of the food quality is very good, and price point is great. Especially when compared to other stadiums.</p> <p>MP asked if there will be opportunities for the head chef and staff to speak to media to tell their stories as good human stories.</p> <p>DK advised that this is certainly being considered as they settle into the stadium.</p> <p>AH asked what healthy food offerings would be available for children.</p>	

<p>PD advised that there were multiple healthy options, including sushi. The more typical stadium food however would also be available in smaller portions as well.</p> <p>PD will circulate the food and beverage strategy to the committee.</p>	<p>Action (PD)</p>
<p>Correspondence</p> <p>The Chair tabled a letter received from Caroline Raunjak from the Western Sydney Cancer Advocacy Network in relation to the Food and Beverage Strategy, and advised that it would be most appropriate for Venues NSW to respond directly to Ms Raunjak.</p> <p>PD advised that Venues NSW had received a similar letter, and had responded directly and gave a brief overview of the response. In particular, noting that the food and beverage strategy for the stadium has been designed as a 'sometimes' food.</p>	<p>Note</p>
<p>Construction Update and Handover</p> <p>AM gave a brief Construction Update to the committee, and advised that the ownership of the stadium has now been handed over to Venues NSW.</p> <p>KN advised that minutes and committee related documentation previously hosted on Infrastructure NSW's website, will be transferred to the Bankwest Stadium website in coming weeks.</p> <p>PD advised that the commencement of the operational phase of the project changes the focus of the committee from input into build process, into operation of the stadium.</p> <p>PD nominated three representatives from the proponent for the committee going forward into the operational phase:</p> <ul style="list-style-type: none"> - Paul Doorn, Chief Executive officer, Venues NSW - Daryl Kerry, Chief Executive officer, VenuesLive, and - Dianne Rigg, Chief Operating Officer, Venues NSW <p>On behalf of the committee, the Chair thanked AM and KN for their work with the committee throughout the construction phase.</p>	<p>Action (KN, SC)</p> <p>Note</p>
<p>Heritage Strategy Update</p> <p>HJ thanked the committee for its feedback on the draft Heritage Strategy, and advised that the strategy had been amended to incorporate the feedback from the CCC.</p> <p>Feedback covered a range of topics, including the Parramatta Pool, inclusion of rugby union, and the boulevard of legends.</p> <p>HJ noted that this document is a strategy, and that it will evolve into a plan with more detail, however this will require further consultation.</p> <p>PD advised that there is also an opportunity to include artefacts from the previous stadium and area that Venues NSW is now considering how to integrate into the stadium.</p> <p>The priority for Venues NSW has always been to take ownership of the stadium. Now that they have access to the stadium, they will investigate how those artefacts can be integrated into the stadium.</p> <p>Venues NSW will also have further discussions with the Heritage Council about what else can be done with any artefacts that aren't able to be incorporated into the stadium.</p> <p>HJ will circulate the final Heritage Strategy to the committee via MS.</p>	<p>Action (HJ & MS)</p>
<p>Operational Briefing - Operational Management Plan & Event Management Plan</p> <p>DK outlined that there will be further opportunities for broader consultation on these plans. The committee will receive a briefing tonight, and then have an</p>	

<p>opportunity to give feedback. On the stadium open day on 14 April, the general public will also have a chance to comment on the plans.</p> <p>SC presented the Operational Management Plan and Event Management Plan to the committee.</p> <p>CB asked whether the loading dock has enough room for a truck to turn around.</p> <p>SC advised that yes they can, and that is outlined in the full plan.</p> <p>DW asked a question in relation to landscaping, noting that the presentation stated the view lines from Old Government House aren't affected by vegetation</p> <p>SC advised the visual impact had been completely minimised, and the plan includes photos of what vegetation and landscaping was there previously, and what is there now. You don't want to see the stadium from Old Government House, and in 10 years' time as the trees mature, they will completely obscure the stadium.</p> <p>SC advised that the landscaping is all as per the EIS, with 270 trees planted, replacing 190 that were taken out in construction.</p> <p>MP asked whether any of the trees that were removed impact the plan.</p> <p>SC advised that the plan is not aiming to completely cover the stadium. It is to minimise the visibility of it.</p> <p>MP noted that because the light towers had been removed the view from Old Government house is much improved anyway.</p> <p>MP asked whether the access road has a name.</p> <p>SC advised it is referred to simply as loading dock or Gate 1.</p> <p>CB asked whether the plan to evacuate during a flood is to evacuate on site to a higher point, or to evacuate the stadium completely.</p> <p>SC advised that the flood emergency response plan dictates that if there is a flood, VenuesLive will assess the risk and follow appropriate evacuation steps, depending on where the flooding is occurring.</p> <p>CB asked whether the noise notice mailbox drops for concerts, as outlined in the presentation, occurs at ANZ stadium.</p> <p>SC advised that there is a notification, but the 1km radius at ANZ Stadium doesn't cover much residential. The stadium also operates through Sydney Olympic Park Authority, so it's a different operating structure.</p> <p>MP asked about an Emergency Response Plan, and whether there is one.</p> <p>SC advised that there is, and it has been developed with NSW Police, Ambulance, and Fire Brigade. The plan is confidential due to the sensitive security environment we operate in, at the request of the NSW Police.</p> <p>SC advised the committee that VenuesLive will be able to discuss these plans with you on an ongoing basis.</p> <p>These plans will be hosted on the Bankwest Stadium website, and committee members can provide feedback either through the Chair, or alternatively via the comment option on the website.</p> <p>VenuesLive committed to updating the committee on how the plans have changed from feedback and lessons learnt through operating.</p>	<p>Action (SC)</p> <p>Action (DK)</p>
<p>Opportunities for Committee to Contribute</p> <p>Venues NSW is still investigating an online feedback tool, but intends to use one to collect feedback.</p> <p>The committee will be able to comment on the operational and event management plans.</p>	

<p>Final Comments</p> <p>The Chair thanked Venues NSW and VenuesLive for providing the committee with a tour of the stadium so soon after taking ownership.</p> <p>The Chair thanked AM and KN once again for their work with the committee during construction of the stadium.</p>	<p>Note</p> <p>Note</p>
<p>Close Meeting</p> <p>The meeting was closed at 7.30 pm.</p>	