

WSSCCC Meeting 6

Meeting:	Western Sydney Stadium CCC - Meeting 6
Date:	Monday, 4 February 2019
Location:	Macquarie Room, Level 1, Parramatta Library
Time:	5.00 – 7.00 PM
Independent Chair:	Darryl Watkins, KJA (DW)
Attendees:	Brad Main, Parramatta Lions J AFC (BM) Finbar O'Donoghue, North Parramatta Residents Action Group (FO) Megan Phelps, Community Member (MP) Paul Doorn, Venues NSW (PD) Angus Morten, Lendlease (AM) Kiara Neasy, Infrastructure NSW (KN) George Perry, VenuesLive (GP) Marc Snape, KJA (MS)
Apologies:	Chris Brown, Community Member (CB) Raymond Haddad, Community Member (RH) Anthea Hall, City of Parramatta Council (AH) Daryl Kerry, VenuesLive (DK)

Actions

Action	Responsible
Food and beverage strategy to be presented to the CCC at Meeting 7.	VenuesLive & KJA
Opportunities for CCC to contribute to the operation of the stadium will be discussed at Meeting 7.	VenuesLive & KJA
Venues NSW to seek authorisation to discuss operational policies with the CCC.	Venues NSW
Western Sydney Stadium Heritage Strategy to be circulated once finalised.	LendLease, KJA
CCC members to be provided at the next meeting with some key facts and talking points to be able to communicate to the broader community.	Venues NSW
Meeting 7 will be held Monday, 25 March 2019, to allow briefing of CCC members and to provide feedback prior to the stadium entering operational phase. Meeting will be held in Parramatta Library.	City of Parramatta Council, KJA

Minutes

Minutes	Action
<p>Welcome (DW)</p> <p>The Chair welcomed members, and gave an acknowledgement of country.</p>	Note
<p>Code of Conduct (DW)</p> <p>The Chair reaffirmed the code of conduct.</p>	Note
<p>Meeting 5 - Action Items (DW)</p> <p>The Action Items from Meeting 5 were reviewed by the Chair.</p> <p>The food and beverage strategy will be presented to the CCC at Meeting 7.</p> <p>Opportunities for CCC to contribute to the operation of the stadium still not finalised, and will be added to Meeting 7. PD noted that they currently do not have authorisation to discuss a number of policies. MP requested that authorisation be sought to discuss these policies with the CCC.</p> <p>All other actions from Meeting 5 were completed.</p>	<p>Action (KJA)</p> <p>Action (KJA)</p> <p>Action (PD)</p>
<p>Construction Update (AM)</p> <p>AM presented the Construction Update. The Heritage Interpretation Strategy should be finalised within a week, with ongoing consultation with the Heritage Council, Parramatta Park Trust, and City of Parramatta Council.</p> <p>The Boulevard of Legends will honour the past and future uses of the site, and the Ray Price statue will return.</p> <p>AM will circulate the Heritage Strategy once finalised.</p> <p>VenuesLive will manage the Heritage Interpretation Strategy once finalised.</p> <p>FO asked if there's any intention to use landscaping and trees to screen the stadium from Old Government House.</p> <p>AM advised that landscaping and screening is being used, and that the stadium design was approved on the basis of meeting all heritage requirements.</p> <p>AM noted there are no light towers, and no naming rights signs on the southern side of the stadium to minimise light spill.</p> <p>Construction is progressing on schedule. The roof is finished, the lighting is finished, and LendLease is starting to test the sports lighting. The process of installing the turf is well advanced and turf will be going down in the next few weeks.</p> <p>There have been no complaints registered about the project since the last CCC meeting.</p>	Action (AM)
<p>Operational Briefing (GP)</p> <p>GP gave an Operational Update. Bankwest has been announced as naming sponsor of the stadium. Security, medical, and cleaning services have all been procured, and furniture, fixtures and equipment are nearly finalised.</p> <p>Corporate hospitality sales are already in the market and have made some considerable sales already, including on non-game days.</p> <p>Currently working on post-handover of the stadium from LendLease. Planning what needs to be done between taking ownership and the first official event.</p> <p>New events continue to be announced, with Western Sydney Wanderers playing Leeds United, and Parramatta Eels tickets going on sale next week.</p>	

<p>Undertaking consultation phase of the operational plans, with a presentation tonight on traffic, transport, pedestrian and parking plan</p> <p>GP gave a presentation on traffic, transport, pedestrian and parking.</p> <p>As the stadium begins to operate, CCC Members will be able to provide immediate feedback via the Chair. PD is also investigating a digital feedback tool that was previously used in Newcastle to register comments on issues during early stages.</p>	
<p>Learnings from Optus Stadium (Perth) opening (GP & PD)</p> <p>GP noted that the Optus Stadium has won 27 awards since opening, including Best New Stadium London in 2018.</p> <p>The stadium was delivered on time and on budget, used local suppliers for food and beverage where possible, and undertook a lot of external consultation.</p> <p>It took some time to develop an experienced, high quality staff pool, with many existing VenuesLive staff working in the Optus Stadium for the first few events.</p> <p>Lessons learnt include, the involvement of an operator earlier in the planning process to help with design and development of the project can assist with ensuring the Stadium will operate well.</p> <p>Recruitment, training, and onboarding takes a long time. For Bankwest Stadium, a 'one team, two venues' approach is being used, with the same group of staff across the two stadia. New staff will be hired for Bankwest Stadium, but will have experience at ANZ Stadium prior to working in Parramatta.</p> <p>Ensuring enough of a timeframe is built into the project plan for government processes, was a lesson from Optus Stadium that was incorporated into Bankwest Stadium.</p> <p>Community stakeholder engagement is a very important part of this process.</p> <p>MP asked whether venues managers weren't involved early on in the Optus Stadium design.</p> <p>PD advised the project brief for these projects are done at a very early point in time, and are very hard to make changes to post-handover. VenuesLive takes that experience and figures out what is going to be best practice and best suited for our operations.</p> <p>FO asked how good attendance can be maintained following the opening.</p> <p>GP advised it is a different sporting culture in Perth, with far less teams compared to Sydney. On field performance of teams also has a large impact as well.</p>	
<p>Communication with Broader Community (ALL)</p> <p>PD noted that the CCC members need some key facts and talking points to be able to communicate to the broader community, and will have those at the next meeting.</p>	Action (PD)
<p>Final comments (ALL)</p> <p>DW thanked CCC members who completed the annual survey. Feedback has been taken on board, including that minutes be less detailed.</p> <p>DW also noted that one survey response felt some concerns were not being discussed in the CCC, and asked for feedback.</p> <p>FO and MP advised they felt the Parramatta Pool can't be disconnected from the stadium and is a valid topic of discussion.</p> <p>PD noted that the Terms of Reference for the CCC are clearly focused on the construction and operation of the stadium.</p>	

<p>DW reminded CCC Members that they had agreed to abide by the Code of Conduct, and that a complaint had been received in relation to previous behaviour. DW reminded the CCC that it is expected fellow members and guest speakers of the CCC are treated with respect.</p> <p>It was agreed to schedule the next meeting for Monday, 25 March 2019, to allow briefing of CCC members and to provide feedback prior to the stadium entering operational phase. Meeting will be held in Parramatta Library as this will be the final week of construction at the Stadium.</p>	<p>Action (AH)</p>
<p>Close Meeting</p> <p>Meeting was closed at 7pm.</p>	