

Bankwest Stadium Community Open Day

Frequently Asked Questions

The new Bankwest Stadium will open with a Community Open Day on Sunday 14 April that will be free to all fans. To help introduce you to the new home of sports and entertainment in Western Sydney, we've put together a handy list of FAQs.

What is the Bankwest Stadium Community Open Day?

The Open Day gives everyone in our community the opportunity to see the Stadium for the first time and explore Sydney's newest venue.

When is the Community Open Day?

The Community Open Day will be held on Sunday 14 April.

When do tickets go on sale and how can I get them?

Tickets to the Bankwest Stadium Community Open day are FREE, but you will need to redeem a ticket online at: www.ticketek.com.au/openday

Redemptions will be available from 1pm Wednesday 27 February.

Can I just show up on the day?

You will be required to redeem a ticket in advance, so make sure you lock yours in via Ticketek.

How will the day work?

You will be able to choose from four different session times on the day. The confirmed sessions are:

- 9:30am;
- 11am;
- 12:30pm;
- 2pm.

Each session will give fans the opportunity to fully explore the new Stadium.

What's the best way to get to Bankwest Stadium?

Tickets to the Bankwest Stadium Community Open day will include travel to and from Parramatta on all public transport.

Bankwest Stadium, located on O'Connell Street, Parramatta, is well serviced by regular bus, train and ferry services. It is a short walk from the Parramatta CBD, 10 minutes from Parramatta Station.

Why are we having a Community Open Day?

The Bankwest Stadium Community Open Day gives everyone in our community the opportunity to see the Stadium – and fans will be helping us test all parts of the venue before the big events kick off.

What can I do inside the Stadium on the day?

You will be able to see why Bankwest Stadium will create an unparalleled event experience, with fans getting closer to the action than ever before. Experience the unique Stadium design, including the proximity of seats to the pitch, steeper grandstands and 360-degree views from the concourse, meet other supporters, explore the venue and find your seat at upcoming events.

Will food outlets be open?

Yes, a limited number of food and beverage outlets will be open on the day.

What are the entry locations?

Entry to the Stadium will be via Gate B (opposite the corner of O'Connell St & Victoria Rd).

Will there be any other activities?

Yes, there will be a range of precinct and in-stadium activities and big-screen content on the day.

What events are coming up at Bankwest Stadium this year?

There are 21 confirmed events for Bankwest Stadium in 2019 with more to be announced. You can see the full list of confirmed events [here](#).

Will my bag be checked?

Yes. All bags will be subject to the security screening process. To help avoid delays, it's best to leave your bag at home.

What if it's raining?

The Community Open Day will go ahead regardless of the weather, as long it is safe to do so.

Is the Stadium a smoke free venue?

Yes. Smoking is not permitted inside Bankwest Stadium. There are designated smoking areas available outside the Stadium Gates.

Does the Stadium have Conditions of Entry?

Yes, you can view the Bankwest Stadium Conditions of Entry [here](#).